

Bisley

Quality Policy

About Bisley

Bisley conducts its business from its manufacturing site at Newport in South Wales, Bagshot in Surrey, Clifton Street in London and the main showroom located in Dallington Street, London. Bisley is a UK manufacturer of a wide range of steel storage products predominantly for the business workplace, with ranges designed for those working from home for both the UK and international markets. Bisley also manufactures industrial storage products designed for use in heavy engineering environments for both commercial and private sectors.

Our Philosophy

The Bisley philosophy is to continuously re-invest in major capital projects with the objective of providing manufacturing excellence. In the past 20 years, Bisley has invested over £80m. The production and distribution facilities, totalling 52,000m², deliver a combined output of 15,000 finished steel storage cabinets per week.

Bisley employs the most advanced manufacturing processes from in-house tool-making and computer aided design (CAD) through to precision folding, robotic welding, CNC drilling, and laser cutting and automated plants for powder paint application. This philosophy has enabled the Bisley Group to become Europe's largest manufacturer of steel and wood based storage products for the office and industrial environments.

Our Vision

To understand our customer needs and to ensure the continued success of the company through reinvestment in order to create a centre of Lean manufacturing excellence, together with long-term secure employment for all our employees.

Scope of our Quality Policy

It is the Bisley Group's policy to meet and, wherever possible, exceed, customer expectations, whilst complying with the requirements of relevant legislation and ISO 9001:2015. The Company is committed to improving the effectiveness of its Management Systems and aims to achieve this (alongside our stated Business Objectives) through monitoring a range of key performance indicators. These indicators are used to evaluate performance and drive continuous improvement activities throughout the organisation.

Our Quality Management System

This document forms a small part of our overall management system. The Quality Manual forms part of the Integrated Policy Manual which comprises our formal procedures in respect of:

ISO 9001:2015	Quality Management Systems
ISO 14001:2015	Environment Management Systems
ISO 45001:2018	Occupational Health & Safety Management Systems

The Policy Manual is supported by a comprehensive management system structure consisting of clearly defined interlinking processes, supported by defined procedures (please see over the page – Business Process Map). This complies fully with the requirements of ISO 9001:2015, the scope of which is recorded under our URS Certification Registration No 11599:

“ The design, manufacture, supply and installation of steel and wood based office furniture, storage and desking systems.

Signed:
R Costin
RICHARD COSTIN
Chief Executive

Date: 14 March 2022

Our High Level Business Process Map:

