

CLIENT:
Harrow Council

LOCATION
North West London, UK

CRITERIA
Collaboration, flexible working

SECTOR
Public Sector

HARROW COUNCIL

Harrow is a diverse outer London Borough, approximately 10 miles from central London.

The Council is a large and complex organisation which employs over 4000 people and offers hundreds of services to residents. These services, from housing and education to recycling and social care, affect the everyday lives of almost 240,000 local people.



Improving workplace wellbeing and collaboration through the clever use of storage furniture

BRIEF

To meet the challenges of running a modern organisation and to continue meeting the needs of the public, the council needed to change the way they work. Their aim was to enhance how they used their workspaces and improve the environment for employees, at the same time as reducing costs.

SOLUTIONS

Hot desking and office flexibility was the answer for the council and Bisley supplied products that helped them transition into this way of working. To free up valuable floor-space, high density InnerSpace mobile shelving was installed and individual pedestals were replaced by lockers in many departments.

Not only do lockers provide easy access and secure storage for personal items, the location of lockers enabled the creation of break out spaces ideal for collaborative working.

RESULTS

The changes in the furniture and office layout encouraged more movement around the building. In one area alone, storage was increased by almost 20% by putting tambour style cupboards within the InnerSpace area. Floor space is now being used more efficiently and the area is now much brighter and tidier. The lockers helped the council implement a clear desk policy, making it easier for employees to travel and reposition themselves around the building and work with different teams at different times, enhancing collaboration.



“Our goal is to create a forward thinking and future proofed office and our new furniture is really helping with the change to mobile working. Bisley has been very professional throughout, from advising which products would be most suitable to the slick installations.”

JYDE OMOTAJI, PROJECT MANAGER, HARROW COUNCIL